

Quality Policy

- P&R SHEETMETAL PTY.LTD specialize in the manufacture and supply of Sheetmetal components to customer's specifications and drawings.
- It is the Policy of the company to provide our customers with Quality Products, which meet all expectations and where possible within tight time lines.
- It is also company Policy to develop and maintain a strong working partnership with all our customers for a mutually beneficial outcome.
- It is our Policy to use suppliers wherever possible who are certified to an acceptable international standard.
- It is the desire of management to work in partnership with each approved supplier to ensure all products and services meet agreed specifications.
- Implicit in this Policy Statements our emphasis on continuous improvement, which includes an objective to surpass industry standards relative to rejects.
- Our commitment to continuous improvement will further establish our company as a leader in our industry.
- This Policy requires disciplined commitment, skill, expertise and co-operation of all Employee's of the company for its realization and maintenance.
- The Directors in their commitment to this Policy undertake to provide the appropriate technologies, training, and other resources as required.
- As an integral part of overall management, the International Standard ISO 9001:2000 provides the model for our Quality Management System.
- This System will be certified and maintained. It is our Policy to encourage safe work practices, quality planning, good house keeping and equipment maintenance at all times.
- Effectively utilizing this Policy as part of our development strategy the company is confident of expanding its core business.
- The above Policies are further developed in our Quality Manual and related Procedures.This Quality Policy Statement shall be reviewed annually.

CORPORATE OBJECTIVES

Increase turnover and improve profitability. This will be achieved by:

- Maintaining a disciplined approach to our customers needs
- The delivery of Quality Products in a timely manner
- Utilizing our Quality System as the basis for continual improvement
- Providing all necessary resources to meet contract obligations
- Best practice production techniques
- Staff training, development and recognition
- Target marketing
- Regular review of corporate policies and objectives